



INSTRUCTIONS FOR ELECTRONIC TRADE CONFIRMATIONS AND STATEMENTS

Electronic Trade Confirmations:

Each time a trade is executed for your account, you will receive an e-mail alerting you that your confirmation is available and may be reviewed at your convenience. This e-mail will include a link to our Web site. When you click on this link, you will be prompted to enter your account number and password. When you log in to your account information screen, select the "E-Confirm" tab located on the top menu bar. You will then have the option of reading the disclosures and important information regarding your trade or going directly to your trade confirmation. You may then view and/or print your confirmation, or download and save it to your computer. The trade confirmation will be saved on our Web site for your future access.

Electronic Statements:

Each time your statement is available for viewing you will receive an e-mail, similar to the e-confirm email, alerting you that your statement is ready for viewing at your convenience. This e-mail will include a link to our Web site. When you click on this link, you will be prompted to enter your account number and password. When you log in to your account information screen, you also have the option to view your statement online. Click on the "E-Statement" tab located on the top menu bar. After clicking on the tab, you will have the option to "view" your e-statement.

If your e-mail addresses changes, you must notify us so that your confirmations and statements will continue to be delivered uninterrupted. Notify us at internetsupport@sterneagee.com by giving us your account number, password, old e-mail address, and new e-mail address so that we can make the change on our records. This information is necessary to ensure your privacy is protected. You may use this same e-mail address to notify us if you choose to discontinue receiving online confirmations and/or statements.

If you have questions about your electronic confirms and/or statements, or any other financial services offered by Sterne Agee, please contact your Financial Advisor. We look forward to continuing our relationship. At Sterne Agee, we are committed to helping you thrive!



AUTHORIZATION TO ESTABLISH ELECTRONIC TRADE CONFIRMATIONS
AND/OR STATEMENTS

Please establish electronic mail confirmations and statement viewing for the following account(s), which are held under account holder's social security number only. Please check options.

<u>Account Number</u>	<u>Account Name</u>	<u>Statements</u>	<u>Confirms</u>
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

I understand that I will not receive a paper statement, unless requested from my Financial Advisor.

Signature

Date

Please send the electronic mail confirmation and/or my account statements to my following e-mail address:

Thank you,

Signature

Date

Signature

Date

Signature

Date